



# MEDIA RELEASE

Jobs are Alaska's Future



ALASKA DEPARTMENT OF LABOR  
& WORKFORCE DEVELOPMENT  
Commissioner Click Bishop

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For more information, contact Employment Security Division Director Thomas W. Nelson at (907) 465-5933

### **Nancy Heckmann Receives National Award**

**JUNEAU** – The National Association of State Workforce Agencies awarded the “James R. Walls One-Stop Superior Customer Service Award” to Nancy Heckmann, Alaska Department of Labor and Workforce Development’s Business Connection supervisor for Southcentral Alaska. She received the award yesterday at the annual NASWA Conference in Hartford, Conn.

This annual award honored a “one-stop” state agency employee whose performance and leadership demonstrated her outstanding dedication to customers and fellow employees. She showed extraordinary service to her community, and met with vigor the challenge of reorganization within the existing workforce system.

A “one-stop” center, a concept for governmental agencies since about the mid-1990s, is a place where people can go to get all the help and answers they need from various government agencies.

“Our entire department is proud of Nancy,” said Labor Commissioner Click Bishop. “She’s gone to great lengths to work with the business community to ensure that Alaska employers connect with the most qualified applicants. Nancy’s co-workers also benefit from her vast knowledge and expertise,” he said.

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