

Created an online application process that clients can begin through the DVR website:

- Applications increased after implementation.

Provided more effective help for Alaska Natives with disabilities:

- DVR and Alaska's 10 Tribal Vocational Rehabilitation programs met regularly to discuss and pursue better employment outcomes for youth.

Helped Alaskans with disabilities get technology to improve their lives, via Federal Assistive Technology Act grant:

- Provided 26,209 Alaskans with AT awareness and outreach.
- Provided AT-related training, demonstrations, or AT devices to 2,093 individuals.
- Helped Alaskans save \$115,079 on AT devices.

Labor Standards and Safety Division

Alaska Occupational Safety and Health:

- Reduced the lost time injury rate per 100 employees in the construction, health care, and seafood processing industries by 2.9 percent, exceeding the two-percent goal.
- Created a COVID-19 dashboard on homepage, updated with the latest employer COVID information and resources from federal Occupational Safety and Health, U.S. DOL, and Alaska Department of Health and Social Services.
- Increased participation in Safety and Health Achievement Recognition Program; recognized five new businesses that operate exemplary safety and health programs and stand out as a model for worksite safety and health.

Wage and Hour:

- Provided 550 direct-mail, educational briefings targeted to specific, high-complaint industries.
- Closed more than 300 wage claims; processed 7,163 Youth Work permits.
- Expanded delivery of educational seminars for statewide public participation via Webex for Wage and Hour, Child Labor and Public Construction.

Mechanical Inspection:

- Conducted 2,508 contractor licensing site inspections, 1,308 electrical and plumbing code inspections, 4,937 boiler/pressure vessel inspections, and 551 elevator inspections.

Workers' Compensation Division

- Reduced WC premium rates by 14.9 percent in voluntary market and 9.6 percent in the assigned risk pool.
- Developed and codified the 2021 WC Medical Fee Schedule in regulation, meaning significant reductions in medical costs for WC claims.
- Improved access to services by enhancing teleconference and video conference options.
- Investigated 253 Failure-to-Insure allegations, 62 of which resulted in penalties assessed on employers via stipulated settlement (59) or formal decision and order issued by the Alaska Workers' Compensation Board (three).

We are an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

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Alaska Department of Labor
and Workforce Development

REPORT CARD



2020
Department
accomplishments
at a glance

For more information on DOLWD or its programs, visit us online at labor.alaska.gov.



ALASKA DEPARTMENT OF LABOR
& WORKFORCE DEVELOPMENT

Alaska Department of Labor and Workforce Development

The Alaska Department of Labor and Workforce Development's purpose is to promote safe and legal working conditions, advance job opportunities for all Alaskans, and ensure work-related benefits and rights.

Division of Administrative Services, Research and Analysis Section

- **Publisher of Alaska Economic Trends magazine:** More than 6,000 electronic subscribers and a limited print run of about 700.
- **Public presentations:** More than 60 annual presentations to a variety of audiences, including industry groups, the Legislature, nonprofits, schools, and training providers.
- **Repository for economic data:** R&A website receives hundreds of thousands of hits each year.

Alaska Vocational Technical Center

- **Return on investment:** Out of 4,500 post-secondary institutions, AVTEC ranked in the top 10 percent for student return on investment.
- **Training for Alaska's Workforce:** More than 1,600 students from 139 communities participated in customized training in Seward and via distance delivery.
- **Student success:** More than 90 percent complete their program; of those, nearly 90 percent working in their field of study.

Division of Employment and Training Services

DETS provides labor exchange, employment and training services, and unemployment insurance to Alaskans and Alaska businesses.

- **AlaskaJobs:** This new online labor exchange and case management system enhances user experience, co-locates data, and provides a single sign-on through myAlaska.
- **Alaska Adult Education:** Awarded 489 high school equivalency diplomas; regional programs assisted 1,084 students. DETS launched remote GED testing and distance learning in response to COVID-19.
- **Reemployment Services and Eligibility Assessment:** 4,323 claimants and 2,761 participants.
- **Senior Community Service Employment Program:** Assisted 165 older workers, with 43.1 percent finding unsubsidized work; of those, 34.2 percent were employed after one year with \$4,994 in quarterly average earnings.
- **Veterans Employment and Training Services:** Veterans receive priority of service at all job centers; 3,113 veterans received career services.
- **Wagner-Peyser Employment Services:** 75,531 total registrants in ALEXsys, 99,553 jobs were posted, and 17,516 individuals visited one of 14 job centers.
- **Adult and Dislocated Worker Programs:** 586 served in adult program with median earnings of \$10,005 in the second quarter after exit; 436 dislocated workers served with median earnings of \$10,794 in the second quarter after exit.
- **National Health Emergency Dislocated Worker Grant:** Provided employment and training services to 416 participants, including at-risk youth and opioid-affected individuals, and 218 professionals including counselors, teachers, law enforcement, and emergency room nurses.
- **Trade and Economic Transition Dislocated Worker Grant:** Subrecipients implemented safety protocols, converted

training to online delivery where possible, and modified class schedules and sizes for required in-person training to mitigate COVID-19 risks; successfully trained 298 participants.

- **Employer Services:** Alaska's core programs combined served 4,313 employers and provided 4,982 employer services.
- **Foreign Labor Certification (FLC):** Assisted more than 20 U.S. employers; 6,249 FLC job openings were certified by U.S. DOL Office of Foreign Labor Certification.
- **Unemployment Insurance:**

Total UI benefits paid:	\$887,132,345.14
Total initial claims processed:	145,037
Calls received in UI claim centers:	507,281
Alaskans who received UI benefits:	96,857
Average weekly amount:	\$213

Division of Vocational Rehabilitation

Helped 2,209 Alaskans with disabilities in 52 communities prepare for, find and keep good jobs:

- 96 percent of participants were significantly disabled, with multiple barriers to employment.
- 344 exited the vocational rehab program employed and making an average of \$15.89 per hour.

Helped 677 students with disabilities in 78 communities prepare for employment:

- Offered a variety of programs providing work experience, entrepreneurial skills, job readiness skills, and career exploration.

Helped 2,163 Alaskans with disabilities obtain Social Security benefits:

- Processed 3,605 claims with a 97.5 percent overall quality rate (second in the nation), saving time and money and ensuring eligible Alaskans got benefits.