# Alaska State Vocational Rehabilitation Committee 2020 Annual Report



"I graduate in seven days and was already offered a hospital job in a lab.

This would not have been possible without DVR."

- DVR Participant



Division of Vocational Rehabilitation A Proud Partner of the American Job Center Network

# **Table of Contents**

From the SVRC Chair and DVR Director 2	
Committee Members 3	
DVR Strategic Plan 4	
DVR at a Glance5	
Vocational Rehabilitation Outcomes, Who DVR Serves, Services Purchased, Occupations and Disabilities of DVR Participants	
DVR Purchased Services7	
Locations Served9	
Adapting to COVID-19 11	
Consumer Satisfaction	•
SVRC Resources and Expenditures 15	;
SVRC Activities	
SVRC Subcommittee Activities	
The Committee Seeks Your Input 20	

NOTE: This report is for the Federal Fiscal Year (FFY), but, statistics for the Division of Vocational Rehabilitation were only available for the cooresponding State Fiscal Year (SFY).

### From the SVRC Chair and DVR Director

As the Chair of the State Vocational Rehabilitation Committee (SVRC) and the Director of the Division of Vocational Rehabilitaion (DVR), we would like to express our excitement with the work being done to improve and enhance employment outcomes for Alaskan's with disabilities in this great state. We believe that the SVRC plays an important part in helping to provide guidance to Alaska DVR leadership on addressing the employment needs of Alaskans with disabilities. With new board appointments, we can see the passion and enthusiasm from our members as we strive to address the challenges of our aging and at-risk youth population. Now, more than ever, we must address this need through efficient and accountable service delivery. Employment can be the best cure to many challenges Alaskans with disabilities experience. With the SVRC and DVR partnership intact, we are confident we can do more!



SVRC Chair, Dave Bérube



DVR Director, Duane Mayes

"My DVR Counselor believed in me when I had doubts. We made a plan for my future, and challenged myself to learn more computer skills. I completed my training not knowing that my life would change before my eyes. I'm proud to say that DVR has given me a chance and that I'm now working for DVR. I love telling my story. I have struggled in life with my disability feeling unsure that I will be successful and have a job that will allow me to take care of my family. I tell people with disabilities, 'Never give up. You have to push yourself, your dreams can come true.' Thank you DVR, and thank you to my counselor."

- DVR Participant, Public Testimony

# **SVRC Committee and Members**

#### Dave Bérube

CHAIR Anchorage Business Representative

#### **Bonnie Lucas**

VICE CHAIR Anchorage Consumer Representative

#### Ann Anderson

*Anchorage* Community Rehabilitation Provider Representative

#### Mandy Cleveland

Anchorage Parent Training and Information Center Representative

#### Kathy Craft

*Fairbanks* Alaska Workforce Investment Board

#### Tamara Douglas

*Anchorage* Client Assistance Program

**Doug Gryzbowski** *Kenai* Vocational Rehabilitation Counselor

**Cynthia Lovel** *Wasilla* Business Representative

#### Duane Mayes

*Anchorage* Director, Division of Vocational Rehabilitation

#### **Ric Nelson**

*Anchorage* Consumer Representative

#### Travis Noah

*Anchorage* Consumer Representative

#### Jaye Palmer

*Anchorage* State Independent Living Council Representative

#### **Gwen Sargent** *Kodiak* Section 121 Representative

#### **Coleen Shivers**

*Juneau* Alaska Dept. of Education & Early Development

#### **Tony Simmons**

Anchorage Business Representative

#### Jeremiah Ticket

*Kotzebue* Consumer Representative

Vacant Business Representative

#### The Alaska State Vocational Rehabilitation Committee

The State Vocational Rehabilitation Committee (SVRC) is composed of volunteers from around the state who are appointed by the Governor to both advise and partner with the Alaska Department of Labor and Workforce Development's Division of Vocational Rehabilitation (DVR). Members help shape policy by participating in strategic planning, needs assessments, consumer satisfaction surveys, and ongoing program evaluation.

Members include people with disabilities, community rehabilitation program service providers, representatives from independent living, Department of Education and Early Development, Tribal Vocational Rehabilitation (TVR) programs, advocates, VR participants, and business leaders.

Each year, the SVRC submits this report on the status of the DVR program to the Governor and to the United States Department of Education's Rehabilitation Services Administration.

#### Division of Vocational Rehabilitation Mission

To assist individuals with disabilities to obtain and maintain employment.

The SVRC and DVR continuously work to improve the delivery of vocational rehabilitation (VR) services to Alaskans with disabilities. A keystone of this work is an ongoing, three year cyclical strategic planning process, which is the responsibility of DVR and SVRC leadership. The strategic planning process utilizes data captured from the tri-annual Comprehensive Statewide Needs Assessment (CSNA) report. The results of the CSNA are used to determine DVR priorities.

The strategic planning team includes the DVR management and leadership teams, SVRC members, the Client Assistance Program, and Tribal VR programs. The four goals listed below were identified for the 2020-2022 planning cycle and provide organizational direction and focus for DVR. Specific teams are tasked with duties that will ensure these goals are met. These assigned tasks are reviewed and updated quarterly.

#### Goal 1: Provide High-Quality Services

DVR will deliver high-quality vocational rehabilitation services to people with disabilities and assist them with obtaining employment that is consistent with their career goals. This goal reflects DVR's continued focus on improving the VR service delivery system.

#### Goal 2: Provide Highly Skilled Staff

DVR will recruit, employ, retain, and train the most qualified and highly skilled rehabilitation staff. This goal reflects the value DVR places on well-trained staff and the need for succession planning.

#### Goal 3: Improve Organizational Systems

DVR will continuously evaluate the efficiency and effectiveness of organizational systems and identify opportunities to develop innovative solutions for necessary changes. This will include implementing advancements in technology as resources allow, analyzing current business practices to improve service delivery systems, and ensuring critical applications/systems are current.

#### Goal 4: Provide Leadership in the Workforce System

This goal is to strengthen our connection to other programs that serve individuals with disabilities. DVR will maintain a leadership role in expanding vocational opportunities for Alaskans with disabilities. DVR will continue to collaborate with other agencies to improve the delivery of VR services.

# DVR at a Glance

Individuals served by DVR represent demographics as vast as Alaska itself. Although each individual has their own unique story, looking at aggregate numbers can help provide the State with an understanding of the overall scope of Alaska's vocational rehabilitation (VR) program.

#### Vocational Rehabilitation Outcomes for State Fiscal Year (SFY) 2020

- 2,209 individuals received services from the VR program
- \$3,772,754 was spent on direct services to individuals
- \$793,733 was spent on Pre-Employment Transition Services provided to students with disabilities under the Potentially Eligible program
- \$129,678 was spent on Pre-Employment Transition Services provided to students with disabilities under the VR program
- \$923,411 was the total spent on Pre-Employment Transition Services under the VR program and the Potentially Eligible programs
- 889 new individuals applied for services
- 1,471 individuals received information and referral services
- 344 individuals exited the program employed with an average wage of \$15.89/hr. The minimum wage in Alaska is \$10.19

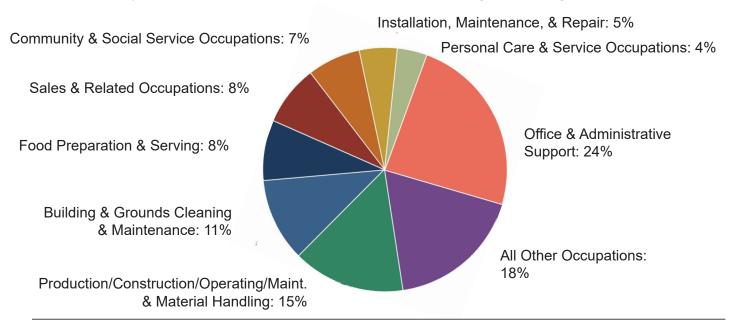
#### Of the 421 individuals who exited the program:

- 286 were employed in the private sector
- 49 were employed in federal, state, or local government
- 9 were self-employed

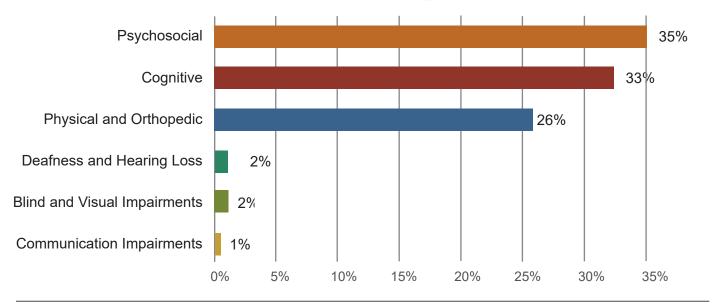
#### Who DVR Serves

- 96% of individuals receiving services were significantly disabled, with multiple barriers to employment
- 65% were Caucasian, 21% were Alaska Native, 8% were Black or African American, 4% were Asian, and 2% were Pacific Islander or Native Hawaiian (participants may identify as one or more racial groups)
- 677 students with a disability (age 14-21) received Pre-Employment Transition Services

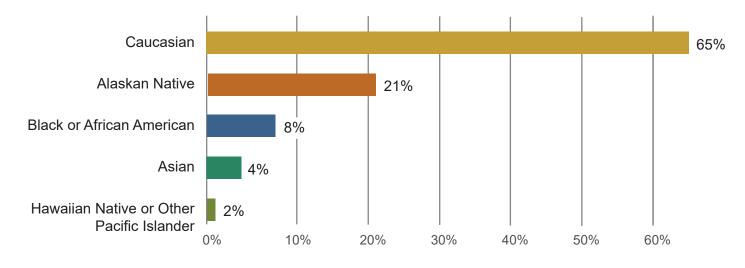
### **Employment of DVR Participants after Exiting the Program SFY 2020**



### **Disabilities of DVR Participants SFY 2020**



**DVR Participants by Race SFY 2020** 



**DVR Purchased Services SFY 2020** 

The federal agency that oversees DVR is the Department of Education's Rehabilitation Services Administration (RSA). RSA has restructured service categories provided to individuals into five specific focus areas: levels), occupational/vocational training, on-the-job training, and apprenticeships. Training Services assist individuals in obtaining an education credential, such as a degree or certificate, which will increase their probability of achieving competitive integrated employment.

#### **Career Services**

**Career Services** consists of identifying the needs of individuals as their Individualized Plan for Employment (IPE) is developed. **Career Services** includes services such as labor market information, vocational assessments, diagnosis and treatment, and counseling and guidance. Career Services are

## Consumer Quotes from Satisfaction Surveys

"Absolutely great above and beyond being helpful and professional."

"Staff always responded to any questions or inquiries."

"Greatly helped my journey from being on SSI Disability to becoming a full time employee in a setting that best utilizes my skills."

"I got an awesome job that I absolutely LOVE!"

#### **Other/Supportive Services**

Other/Supportive Services are available to participants who are receiving career or training services and to assist in reducing barriers to employment. Other/ Supported Services includes services such as support for transportation, personal assistant services, maintenance, rehabilitation technology, reader services, and interpreter services.

#### Pre-Employment Transition Services (Pre-ETS) Under the VR Program

provided to assist individuals in obtaining or retaining employment.

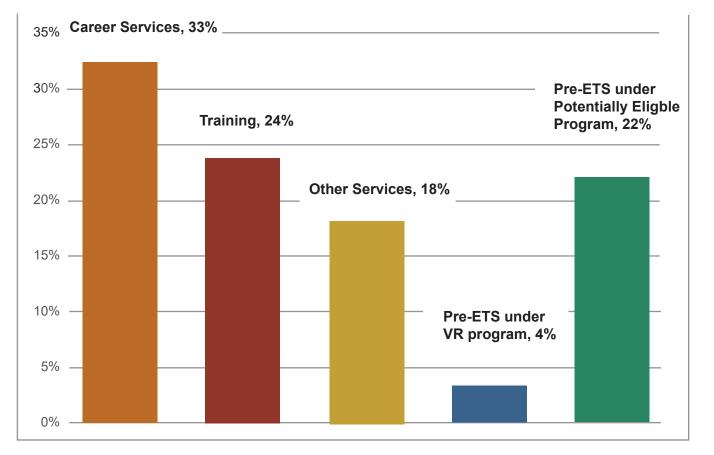
#### **Training Services**

Training Services are provided to assist individuals in accomplishing their vocational goals. Training Services are available for individuals who are unlikely or unable to obtain or retain employment that leads to self-sufficiency. Training Services includes services such as college/university enrollment (junior, four-year, and graduate Pre-ETS are a specialized group of services provided to Students With a Disability (SWD) to prepare them to transition from an educational setting to post-secondary education or employment. Pre-ETS under the VR program are delivered to SWD who have applied for VR services and can be provided at any stage in the VR process. These services are provided to a participant of the VR program who is 14-21 years old and currently enrolled in an educational program such as high school, college, or DVR Purchased Services continued...

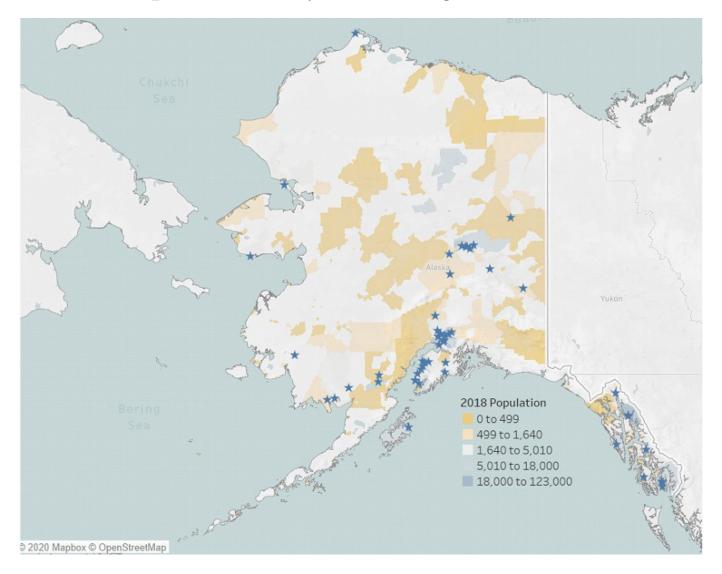
recognized educational program. The Rehabilitation Act of 1973 as Amended identifies five distinct Pre-ETS activities: Job Exploration Counseling; Work-Based Learning Experiences; Counseling on Enrollment Opportunities in Post-Secondary Education; Workplace Readiness Training and Independent Living; and Instruction in Self-Advocacy.

# Pre-Employment Transition Services (Pre-ETS) Under the Potentially Eligible Program

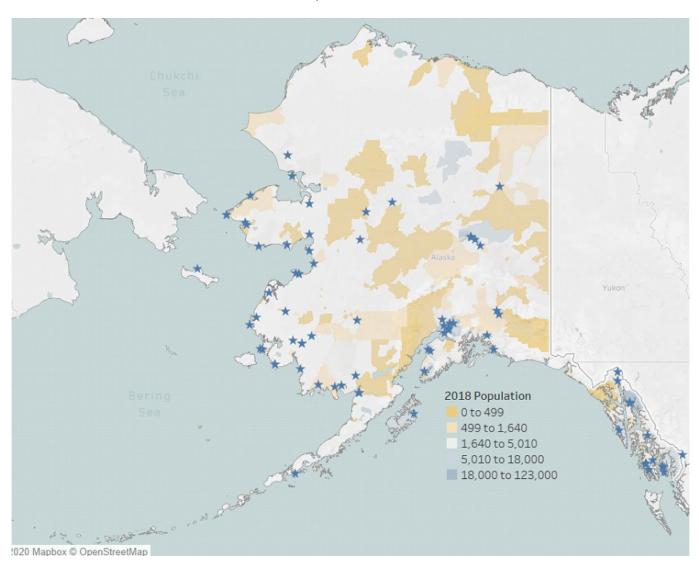
Similar to the Pre-ETS under the VR program described above, Pre-ETS under the Potentially Eligible program provides Pre-ETS to Students With a Disability (SWD) who are not applicants of the VR program, but who are considered to be potentially eligible for VR services. These services are provided to SWD who are 14-21 years old and currently enrolled in an educational program such as high school, college, or recognized educational program. These SWD are also provided with Job Exploration Counseling, Work-Based Learning Experiences, Counseling on Enrollment Opportunities in Post-Secondary Education, Workplace Readiness Training and Independent Living, and Instruction in Self Advocacy. DVR provided Pre-ETS services to 677 SWDs in approximately 78 different communities throughout SFY20.



### 2,209 Participants Served by the VR Program in 52 Communities



**Vocational Rehabilitation Program:** These are individuals who have applied for Vocational Rehabilitation Services and have been assigned a Vocational Rehabilitation Counselor to assist them towards achieving competitive integrated employment.



### 677 Students with a Disability Served in 78 Communities

**Potentially Eligible Program**: Pre-Employment Transition Services are services provided only to Students With a Disability (SWD) who are not applicants of the VR program, but who are considered to be potentially eligible for VR services. These services are provided to SWD who are 14-21 years old and currently enrolled in an educational program such as high school, college, or recognized educational program.

# Adapting to COVID-19

#### Surviving, Then Thriving

The COVID-19 pandemic has caused enormous personal and economic damage for all Alaskans. During this crisis, the Division of Vocational Rehabilitation's mission has been to:

 Adapt our services as quickly as possible to provide support to Alaskan job seekers with disabilities and Alaskan businesses to help them endure during these

stressful and uncertain times.

 Plan and lay the groundwork to ensure Alaskans with disabilities will be an integral part of Alaska's economic recovery.

Historically, many of the creative, adaptive solutions in the workplace have come from the inclusion of people with disabilities. Ergonomic workstations, assistive technologies like voice to text, "DVR is a program that has the ability to help so many people. It's given me my life back. Today I have a good job that, with the help of this program, will allow me to regain a future I didn't think was possible. I can't say enough good things about DVR."

- DVR Participant

Lastly, often times the population served by DVR is receiving some sort of public support. The ultimate goal of vocational rehabilitation is to help individuals get off of public support, achieve economic self-sufficiency, and to contribute economically to their communities.

Economic stimulation has always been a core element of DVR's mission. Returning or

introducing people with disabilities to the workforce not only creates economic stimulation, it also reduces the number of individuals needing public support. There is nothing that contributes more to the economic recovery of the United States and Alaska than creating tax payers, and this will be crucial as Alaska recovers from the economic impacts of the COVID-19 pandemic.

#### First Survive...

According to the CDC, while disability alone may not be related

to higher risk for getting COVID-19 or having severe illness, "All people seem to be at higher risk of severe illness from COVID-19 if they have serious underlying chronic medical conditions like chronic lung disease, a serious heart condition, or a weakened immune system. Adults with disabilities are three times more likely than adults without disabilities to have heart disease, stroke, diabetes, or cancer than adults without disabilities."

DVR estimates that up to 80% of our clients may

and telework are all examples of adaptations that were once viewed as accommodations and now have become the norm, used by people with and without disabilities to solve workplace challenges and increase productivity.

Additionally, studies have shown that people with disabilities are just as, if not more, reliable than their non-disabled counterparts and improve the overall morale of their work environment. have underlying medical conditions that put them at higher risk of infection or severe illness from COVID-19. Because client and staff safety are paramount, in March 2020, DVR moved to delivering 100% of its services via distance delivery systems and moved all but a skeleton crew of staff to telework from home. While this was a challenge, it was made easier by the decades of experience DVR has in providing distance delivery services throughout rural Alaska.

#### **Then Thrive**

DVR continued to make the following improvements throughout FFY2020:

- Greatly increased outreach to those who may need DVR services. Created a Facebook page, posting 3-4 times a week and forming partnerships with those who had extensive disability-related networks, such as the Alaska Mental Health Trust, the Alaska Division of Behavioral Health, the Alaskan Center for the Blind and Visually Impaired, and the Deaf Navigator Program.
- In August 2020, DVR created an online application process that clients could begin through the DVR website.
- Over 70% of individuals served by the DVR program have stated they are comfortable using technology platforms to meet with DVR staff, and DVR staff has increased their use of these platforms to consistently communicate with clients.

individual's strengths via distance delivery, DVR's Assessment Team has worked diligently on creative solutions to determine a client's most appropriate vocational goal.

While there are still many unknowns at the end of FFY2020, DVR began planning, with partners both within and without the Alaska Department of Labor and Workforce Development, how Alaskans with disabilities can be a key part of Alaska's economic recovery from the COVID-19 pandemic. That planning was based on some expectations, such as:

- Continued provision of services via distance delivery and frequent use of video meetings until the safety of people with disabilities and staff can be ensured.
- A significant increase in applications for DVR services once vaccines become widely distributed and the economy begins to rebound.

"I can't thank everyone at DVR enough for how important they were in the progress that I've made while being in their program. Although my disability and medical conditions will follow me throughout life, I have achieved my goal of becoming financially independent and no longer needing to be on SSI Disability and Alaska Public Assistance."

• While it has been difficult to assess an

<sup>-</sup> DVR Participant

### Survey of Participants Who Exit DVR Services

The SVRC oversees the on-going consumer satisfaction survey of DVR participants who are closed after an Individualized Plan for Employment (IPE) was developed.

#### **Consumer Satisfaction Survey Highlights**

DVR is a consumer-driven organization where a participant's self-involvement in the vocational rehabilitation process and informed choice are vital for success. The consumer satisfaction surveys focus on four points: Consumer and Staff Interaction, Consumer Involvement, Program Information, and Program Satisfaction.

Surveys are sent to participants' email addresses via the online survey tool, SurveyMonkey. The surveys are sent on a monthly basis to individuals who have exited the VR program after an Individualized Plan for Employment was developed. Currently, 88% of DVR participants have a valid email address, which is an 1% increase from last year. The average monthly response rate is 9% which is also a 1% increase from last year.

#### **Treating the Consumer Participant with Respect**

Eighty-three percent of DVR participants who responded agreed that staff were polite and helpful throughout the time their case was open. This is a 2% increase from last year. Seventy-five percent of respondents felt their questions and requests to staff were replied to promptly.

#### Informed Choice and Involvement in the DVR Process

Seventy-one percent of respondents were pleased with their involvement in the decision-making process that led to their Individualized Plan for Employment. Additionally, 85% stated they knew the goal of DVR was to help them find employment or stay employed.

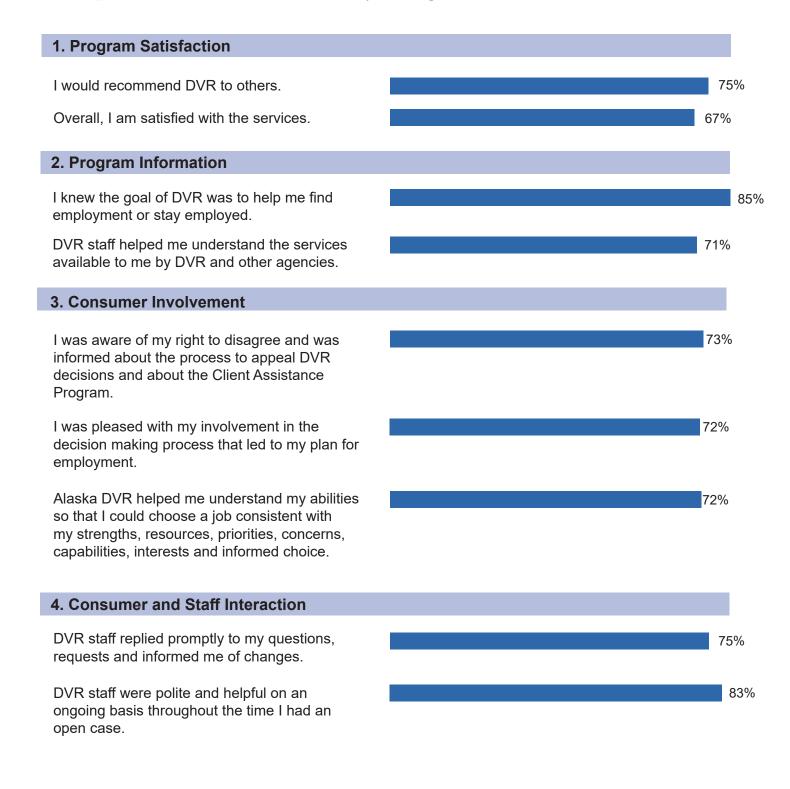
#### **Referral of Others**

Overall, 75% of respondents stated they would recommend Alaska DVR to others.

#### Review

The results of the surveys are reviewed on a quarterly basis and forwarded to regional office managers for follow-up and further action, if needed.

### All Respondents SFY 2020 - Survey Categories



#### **SVRC 2020 Expenditures**

The SVRC FFY 2020 funds were used for expenses related to quarterly meetings. Although funds were budgeted for printing the Annual Report, due to COVID-19 the report was not printed, and so funds were not used.

Four quarterly meetings were held via video conference. In the past, the SVRC would meet face-to-face at least once during the year. However, due to COVID-19, all meetings were virtual in FY2020. Meeting costs included the use of a court reporter, and providing accessibility options for the public and members with various disabilities.

#### 2021 Resource Plan

FFY 2021 funds will be used to support the SVRC's quarterly meeting expenses, including one face-to-face meeting to be held in Anchorage, Alaska, if health and safety concerns related to COVID-19 allow it. This will involve travel and accommodations for members and staff, a court reporter, a sign language interpreter for public testimony, conference room rental, and meeting accessibility needs of the public and members.

Funds will also be used to pay for travel, room, and conference registration for two members to attend a National Coalition on State Rehabilitation Council conference.



DVR is Here For You! 7 weeks ago 969 Views



Don't give up! If you have a disability and want to work, call us today! 11 weeks ago·726 Views



DVR Director Brief Intro of Job Services for Alaskan Seniors 14 weeks ago · 811 Views Vou and 24 others



3 Programs that Help Alaskan Seniors Get and Keep a Good Job 14 weeks ago.868 Views 16



Executive Director of Agency for Blind Shares Perspective on DVR 19 weeks ago-2.2K Views



How working with DVR helped change my life. 20 weeks ago 229 Views 11

Thumbnails of some of the dozens of videos DVR has created with the help of partners and the community in order to expand its outreach through social media.

# **SVRC** Activities

In partnership with DVR, the SVRC engaged in a broad range of activities during FFY 2020 from October 1, 2019 to September 30, 2020 to help ensure the quality of DVR's services.

#### **SVRC Activities FFY 2020**

- Collected public testimony from around the state via email, phone, fax, in person, and written letters.
- Held four meetings via video/teleconference.
  Each meeting focused on different regions or catchment area: Anchorage, Rural, Northern, and Southern.
- Increased outreach efforts to recruit new members to join the SVRC.
- Coordinated with DVR Communications Lead to use DVR's newly developed social media and networking tools, including Facebook and periodic newsletters, to advertise meetings and solicit feedback.

#### Speakers

At each meeting, reports were given by the DVR Director, Duane Mayes; Chief of Vocational Rehabilitation Services, Mariah Krueger; DVR Rehabilitation Manager(s) and from the following partner members: Tribal Vocational Rehabilitation, the Alaska Workforce Investment Board, the Client Assistance Program, and the parent training organization "Stone Soup Group." The committee also heard from the following guest speakers:

**Business Community** 

- Alaska Behavioral Health, Lisa McInerny
- Lowes Talent Acquisition Partner, Alaska/ Hawaii, Allison Pugh

#### Tribal Vocational Rehabilitation (TVR) Directors

- Aleutian Pribilof Islands Association, Inc. ETR Division Coordinator, Kimber Olson
- Kodiak Area Native Association, KANA Vocational Rehabilitation staff;
- Tanana Chiefs Conference VR Director, Amanda Race

#### **Community Agencies**

- Hope Community Resources Peer Advocate, Travis Noah
- Assistive Technology of Alaska Director, Mystie Rail

#### State Agencies

• MASST Program Coordinator, Rita Gray

"I think that DVR is an incredibly important asset to the community and the state. Without this program, the opportunities for those with disabilities and those with problems finding employment would disappear. I am confident in saying that without DVR, I would not be the person I am today or have my life going in the right direction."

- DVR Participant, Public Testimony

The State Vocational Rehabilitation Committee (SVRC) has five standing subcommittees: Executive; Program Evaluation; Assistive Technology; Planning; and Policy, Public Relations, and Resources. The committee also has an ad-hoc Business Recognition Subcommittee. Below is a summary of each subcommittee's role and activities.

#### Executive

#### Chair: Dave Bérube

The Executive subcommittee is comprised of the Chair, Vice Chair, and the chairs of the standing subcommittees. The Division of Vocational Rehabilitation (DVR) Director also attends as an exofficio member. The subcommittee held monthly teleconferences during which the committee members reviewed the work of the SVRC as a whole, as well as assigned work to the other subcommittees. We also planned the SVRC's quarterly meetings, including identifying guest speakers.

Considerable attention continues to be given to ensure each member can fully and actively participate remotely for our three annual video-conferenced meetings and that the committee hears from all regions of the state, including rural areas.

The executive subcommittee's role is to help SVRC members work together to assist DVR in providing the best possible services to their clients.

#### **Program Evaluation**

#### Chair: Tamara Douglas

The purpose of the Evaluation Subcommittee is to review and analyze the Division of Vocational Rehabilitation, its functions, services, and outcomes. The subcommittee spent the past year reviewing public testimony and consumer satisfaction reports for both positive and negative patterns. Additionally, the group investigated other areas in which DVR might be able to improve.

At the subcommittee's first meeting, the members introduced themselves and decided which specific topics to focus on throughout the year. In the spring, the subcommittee held a meeting in which a representative from DVR explained the consumer satisfaction reports and answered questions from the group. After analyzing a year of SVRC public testimony, the last fiscal year of consumer comments (provided by DVR), and feedback from other professionals in the same field, the Evaluation Subcommittee was able to identify a pattern of complaints and compliments. At the next SVRC meeting, the subcommittee provided a summary of the common complaints found, and recognition was given to those DVR employees who received only positive comments.

The members noticed a recurring complaint related to DVR's application process. The

SVRC Subcommittee Activities continued...

committee's plan for the next year is to help streamline DVR's application process while still evaluating public testimony and consumer satisfaction reports for both possible systemic issues and positive comments.

#### Assistive Technology

#### Chair: Bonnie Lucas

The AT subcommittee provides consumer input and feedback on how the federal Assistive Technology (AT) Act funds are being used in the state of Alaska. The AT subcommittee brings formal recommendations to the SVRC for further actions.

AT Act funds are currently administered by DVR and passed through the implementing agency, Assistive Technology of Alaska (ATLA). ATLA is a non-profit agency based in Anchorage that provides services statewide.

The AT subcommittee held bi-monthly teleconferences. ATLA Director, Mystie Rail and DVR AT Coordinator, Jason Caputo, also attended. The DVR AT Coordinator tracks grant progress, provides informal input to DVR and ATLA, and brings issues to the full SVRC, as needed.

The AT subcommittee also plans an annual one-day meeting with the full SVRC that focuses entirely on AT. This year, it was held via videoconference. The meeting focused on assistive technology issues within the state and gives SVRC members an overview of AT Act activities and progress.

#### **Planning and Recruitment**

#### Chair: Mandy Cleveland

The Planning and Recruitment subcommittee's role is to collaborate with DVR on the preparation and renewing of the WIOA Combined State Plan, the triannual Comprehensive Statewide Needs Assessment, and recruitment of new committee members. This subcommittee held multiple meetings via videoconference where it reviewed the current member recruitment efforts for vacant committee seats, pre-planning for when seats will become vacant due to members seat limit expiration, and strategized ways the SVRC could reach potential members with diverse perspectives, as well as how to limit vacancies while continuing to have quality, active members. We collaborated with the Policy, Public Relations, and Resource subcommittee, to streamline the recruitment efforts and continue to review how to support new members in both our subcommittee and the entire SVRC. We also produced a "member roles" document aimed at helping new members quickly understand their responsibilities.

# SVRC Subcommittee Activities continued

# Policy, Public Relations, and Resources

The Policy, Public Relations, and Resources Subcommittee (PPRR) had a seamless response to the COVID-19 pandemic. solutions to issues. When needed, the PPRR committee collaborates with the SVRC Planning Subommittee to coordinate member recruitment efforts. Additionally, the PPRR represents and

The State of Alaska requires that SVRC membership represents both rural and urban communities throughout Alaska which means that our monthly meetings were held via teleconference



Online panel discussion on inclusive employment with DVR Director and key partners.

promotes the work of the SVRC in the greater community.

With the midyear changes in chairs, the PPRR committee members drafted a consensus document which described the committee's leadership,

membership, meetings, goals, and

or by other virtual means. The PPRR moved from teleconferences to computer-based video format without delay. This meeting format continued throughout the year and has served the committee well.

The goals of the Policy, Public Relations and Resources Committee (PPRR) are to provide strategic guidance and offer current and future recommendations relating to the SVRC policies, public relations, and resources. The committee researches, reviews, and discusses data and reports related to vocational rehabilitation policies, public relations, and resources and provides implications, directions, and purpose. This document will assist current and new members better understand the scope and authority of the committee and provide an easy reference. PPRR committee members also drafted a committee member description which detailed member's roles and responsibilities and offered an opportunity to volunteer for other SVRC activities, such as mentoring new members.

The PPRR Committee held monthly recurring meetings and in August, hosted the first joint meeting with the Planning Committee to discuss member recruitment and how to better align our efforts.

# **The Committee Seeks Your Input**

### The State Vocational Rehabilitation Committee invites you to:

#### **Apply for Membership**

If you care about issues pertaining to disability and employment, the SVRC encourages you to apply for a seat on this committee.

You may apply at: <u>gov.alaska.gov/services/boards-and-commissions/apply-for-a-board-appointment/</u> You may also apply by sending a completed Boards and Commissions application, resume, and a brief letter explaining your desire to serve the State of Alaska, to:

#### Office of the Governor

Attention: Director of Boards and Commissions P.O. Box 110001, Juneau, AK, 99811-0001

For more information, contact the Boards and Commissions office:

Call: 907-269-7450 Fax: 907-269-7461 E-mail: Boards@Alaska.Gov

#### Attend a Meeting or Public Forum

All State Vocational Rehabilitation Committee meetings and forums are open to the public. Meeting dates are available at <u>labor.alaska.gov/svrc/svrc-meeting-calendar.pdf</u>. Notification of meeting times and agenda are posted 30 days prior to meetings at <u>aws.state.ak.us/OnlinePublicNotices/</u>.

More information about the SVRC is available at <u>labor.alaska.gov/svrc</u>, including minutes from previous meetings, and DVR participant and stakeholder public testimony.

#### Share Your Thoughts and Ideas with SVRC

Voice/TDD 907-465-2814 or 1-800-478-2815 Chair, State Vocational Rehabilitation Committee Division of Vocational Rehabilitation PO Box 115516 Juneau, AK 99811-5516 907-465-2856 dol.svrc@Alaska.Gov

### **Alaska State Vocational Rehabilitation Committee**

#### 2020 Annual Report

Michael J. Dunleavy, Governor Dr. Tamika L. Ledbetter, Commissioner of the Alaska Department of Labor and Workforce Development

#### Alaska Department of Labor and Workforce Development

Division of Vocational Rehabilitation PO Box 115516 Juneau, AK 99811-5516



